



MULTI-REGIONAL CLINICAL TRIALS

THE MRCT CENTER OF
BRIGHAM AND WOMEN'S HOSPITAL
and HARVARD

Joint Task Force for Clinical Trial Competency (JTF)

Biannual Global Meeting
10 December 2025





Introduction

Barbara Bierer, MD

Faculty Director, MRCT Center

Co-Chair, JTF

Stephen Sonstein, PhD

Co-Chair, JTF

This Meeting



We are recording this meeting for note-taking purposes and to potentially make some or all of the recording available for on-demand viewing.

We plan to post slides and an executive summary of the meeting on the [JTF website](#).

We will follow up regarding permission with the presenters.

Disclaimer



The opinions contained herein are those of the presenters and are not intended to represent the position of Brigham and Women's Hospital, Harvard University, or any of the institutions or organizations represented today.

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We are committed to autonomy in our research and to transparency in our relationships. The MRCT Center leadership retains responsibility and final control of the content of any products, results, and deliverables.

We have no personal financial conflicts of interest with the content of this presentation.



About Us

MRCT Center is an applied policy center focused on addressing the conduct, oversight, ethics and regulatory environment for clinical trials around the world.

Global Standards for Clinical Research Professionals



JOINT TASK FORCE FOR
**CLINICAL TRIAL
COMPETENCY**

The JTF has identified the knowledge and skills required for **safe, ethical, and high-quality clinical research**.

We are committed to providing all members of the research team worldwide with **guidance and tools to ensure necessary competencies**.

www.mrctcenter.org/clinical-trial-competency

The 8 JTF Competency Domains



Scientific Concepts and Research Design

Knowledge of scientific concepts related to the design and analysis of clinical trials



Ethical & Participant Safety Considerations

Care of patients, human participant protections, and safety in the conduct of a clinical trial



Medicines Development and Regulation

Knowledge of how drugs, devices, and biologicals are developed and regulated



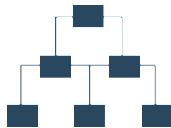
Clinical Trial Operations (GCPs)

Study management and GCP compliance; safety management and handling of investigational product



Study and Site Management

Content required at the site level to run a study including site and study operations



Data Management and Informatics

How data are acquired and managed during a clinical trial, including source data, data entry, queries, etc.



Leadership and Professionalism

The principles and practice of leadership and professionalism in clinical research



Communication and Teamwork

All communication within the site and between sites, sponsor, & CRO

Under each domain are specific competency statements

FOR EXAMPLE:

Domain 1: Scientific Concepts and Research Design

Encompasses knowledge of scientific concepts related to the design and analysis of clinical trials

- 1.1 Apply principles of biomedical science to investigational product discovery and development and health- related behavioral interventions
- 1.2 Identify scientific questions that are potentially testable clinical research hypotheses
- 1.3 Identify the elements and explain the principles and processes of designing a clinical study
- 1.4 Maintain awareness of new technologies, methodologies, and techniques that enhance the conduct, safety, and validity of the clinical study
- 1.5 Critically analyze clinical study results



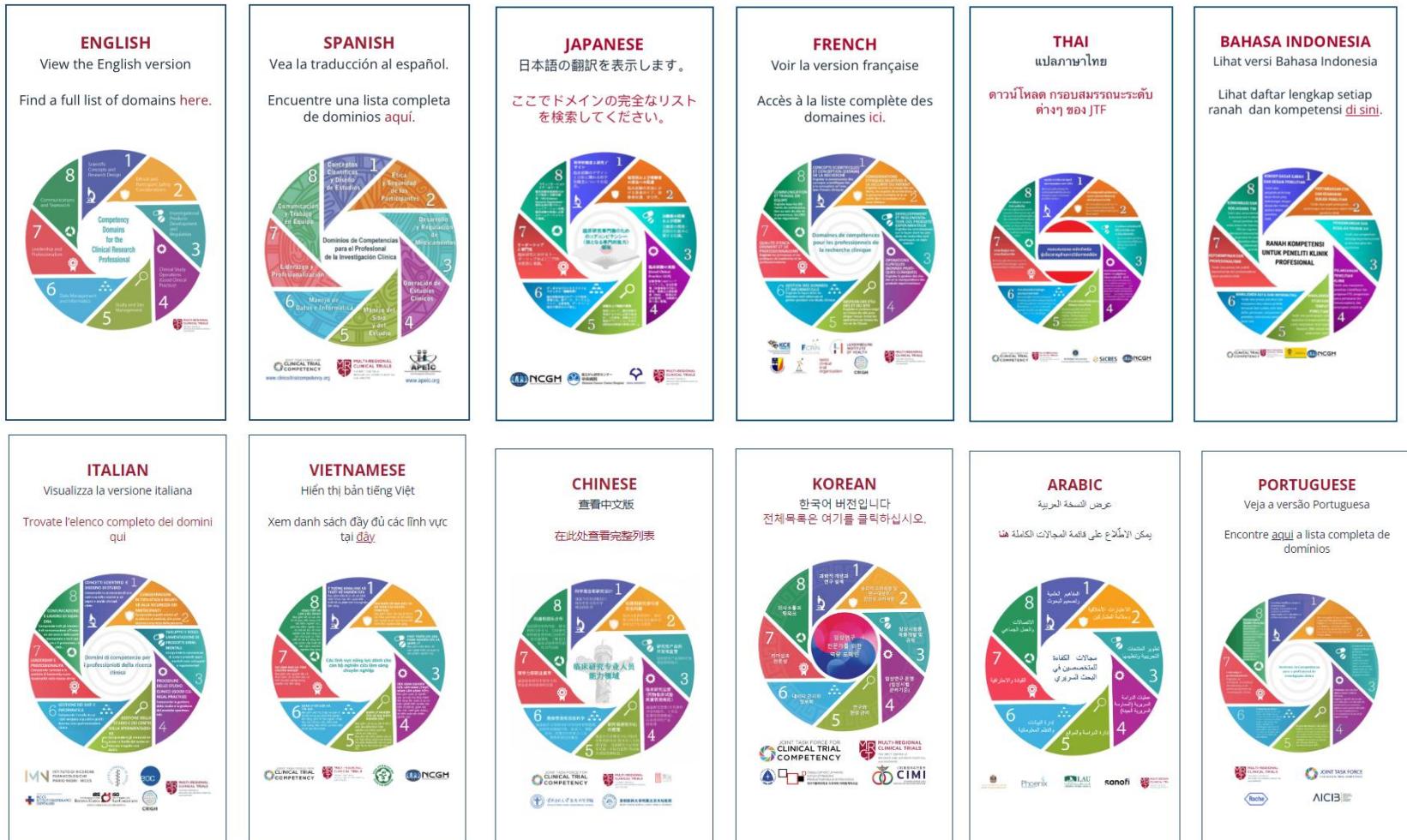
Competencies are reflected at a Basic, Skilled, and Advanced level

1.1 Apply principles of biomedical science to investigational product discovery and development and health-related behavioral interventions

Fundamental Level	Skilled Level	Advanced Level
A1. Recognize the need to apply scientific principles to discovery and development of biomedical investigational products and health-related behavioral interventions	B1. Apply scientific principles when implementing a clinical or behavioral study	C1. Plan biomedical research according to scientific principles
A2. Explain the basic scientific principles that should be applied during development of biomedical investigational products and health-related behavioral interventions	B2. Implement data collection according to scientific principles and based on protocol design	C2. Develop a data management plan according to scientific principles.
Example: When reviewing a clinical research protocol, researcher describes the objective and scientific techniques used to design and implement biomedical research.	Example: When given a clinical research protocol, researcher differentiates what principles could affect how the data should be collected and implement best practices accordingly.	Example: Given a clinical research protocol and data collected, the researcher evaluates the findings to assess results via a scientific framework.

Translations currently available:

- English
- Spanish
- Japanese
- French
- Thai
- Bahasa Indonesia
- Italian
- Vietnamese
- Chinese
- Korean
- Arabic
- Portuguese



<https://mrctcenter.org/clinical-trial-competency/framework/translations/>
How to reference the MRCT Center when using the JTF Framework



Joint Task Force
for Clinical Trial
Competency (JTF)



Agenda



Time EDT	Topic	Speaker / Facilitator
1:00-1:10 PM EST	Welcome and Introduction	Barbara Bierer, MD Co-Chair, JTF Faculty Director, MRCT Center Stephen Sonstein, PhD Co-Chair, JTF Consultant, MRCT Center
1:10-1:30 PM EST	From Translation to Transformation: Advancing Clinical Research Competencies in Pakistan through the Urdu JTF framework	Saboora Waris, PhD and Post Doc (Australia), ACRP-CPI, IPPCR, QMS Lead Auditor (9001:2015) Director Research and Quality Maroof International Hospital Baber Saeed Khan, MBBS, MPH, CPI, FAPCR Director Clinical Trial Unit National University of Medical Sciences
1:30-1:50 PM EST	Designing Experiential Learning with a focus on JTF Competencies: The Clinical Research Sciences Program Internship at North Carolina Central University	Tracie Locklear, PhD Research Assistant Professor Lead, Clinical Research Sciences North Carolina Central University

Agenda (cont.)



Time EST	Topic	Speaker / Facilitator
1:50-2:10 PM EST	Designing an M.S. Program in Clinical Data Science using JTF Competencies	Richard Ittenbach, PhD Clinical Data Science Program, Director Division of Biostatistics and Epidemiology, Professor University of Cincinnati College of Medicine
2:10-2:30 PM EST	Professional Development of the Clinical Research Workforce in New Zealand	Raulle Sol Cruz Research Manager Research Office & Clinical Trials Unit Capital, Coast and Hutt Valley Health New Zealand Research Evidence & Pathways
2:30-2:50 PM EST	Advancing Professional Standards and Recognition for Australian Clinical Trial Professionals	Tim Boyle, PhD, MChMPP Chief Executive Officer ARCS Australia
2:50-3:00 PM EST	Discussion and Wrap-up	Barbara Bierer, MD Co-Chair, JTF Faculty Director, MRCT Center Stephen Sonstein, PhD Co-Chair, JTF Consultant, MRCT Center

Next JTF Biannual Global Meeting



Monday, 15 June 2026, 9:00-11:00 AM EDT



Biannual Global Meeting

June 15, 2026

9:00 AM - 11:00 AM ET



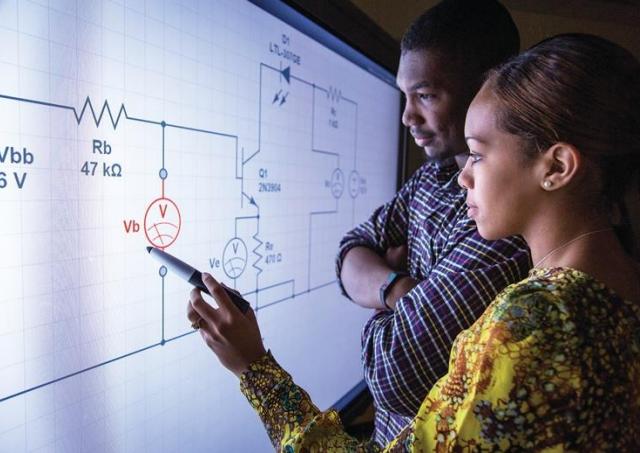
From Translation To Transformation

Advancing Clinical Research Competencies In Pakistan
Through The Urdu JTF Framework

[Video Recording](#)

Joint Task Force For Clinical Trial Competency (JTF)
Biannual Global Meeting 2025

**Dr. Saboora Waris, PhD and Post Doc (Australia),
ACRP-CPI, IPPCR, QMS Lead Auditor (9001:2015)
Director Research and Quality
Maroof International Hospital**



Designing Experiential Learning with a focus on JTF Competencies: The Clinical Research Sciences Program Internship at NCCU

Tracie Locklear, PhD
Research Assistant Professor
December 10, 2025

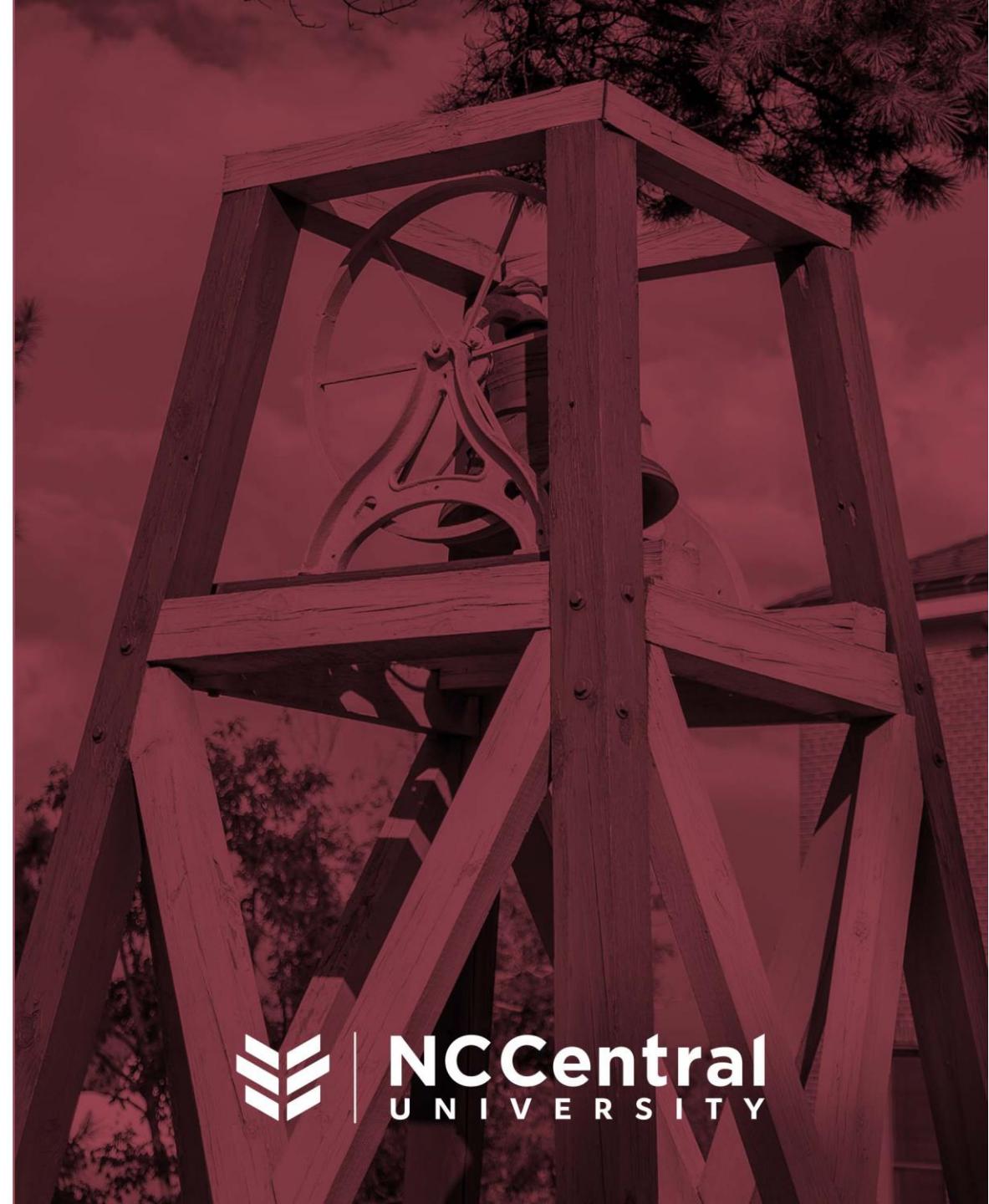
About Our Program

- The Clinical Research Sciences Program (CRSP) was established in the Fall of 2018 and launched in Spring 2020
- Asynchronous/online, hybrid, and face-to-face, to support various learning needs and meet the challenges of a busy life.
- Three unique offerings: (1) a Bachelor of Science in Clinical Research; (2) a minor; and (3) a post-baccalaureate certificate in Clinical Research.
- Instructors are clinical research professionals from various backgrounds with a combined 25 years of experience.



Bachelor of Science in Clinical Research Degree

Course Title	Credits
Principles of Clinical Research	3
Pharmaceutical Data Science/Biostatistics	3
Clinical Biostatistics	3
Clinical Trial Management I	3
Clinical Trial Management II	3
Clinical Biochemistry	3
Pharmacology	3
Regulatory Sciences	3
Pathophysiology	3
Pharm Tech Writing	3
Medical Bioethics	3
Pharmacovigilance	3
Advanced Data Management	3
Medical Terminology (online)	2
Presentation Skills	1
Literature Review	1
Interpersonal Skills	1
Clinical Trial Protocol Design	1
BioBanking & Interpreting Lab Data	1
Good Clinical Practice	1
Clinical Research Internship	12



NCCentral
UNIVERSITY

Aligning Objectives

- Align objectives with JTF competencies
- Scaffold across program curriculum
 - Freshman-Sophomore (Fundamental)
 - Junior-Senior (Skilled)



Domain 2: Ethical and Participant Safety Considerations

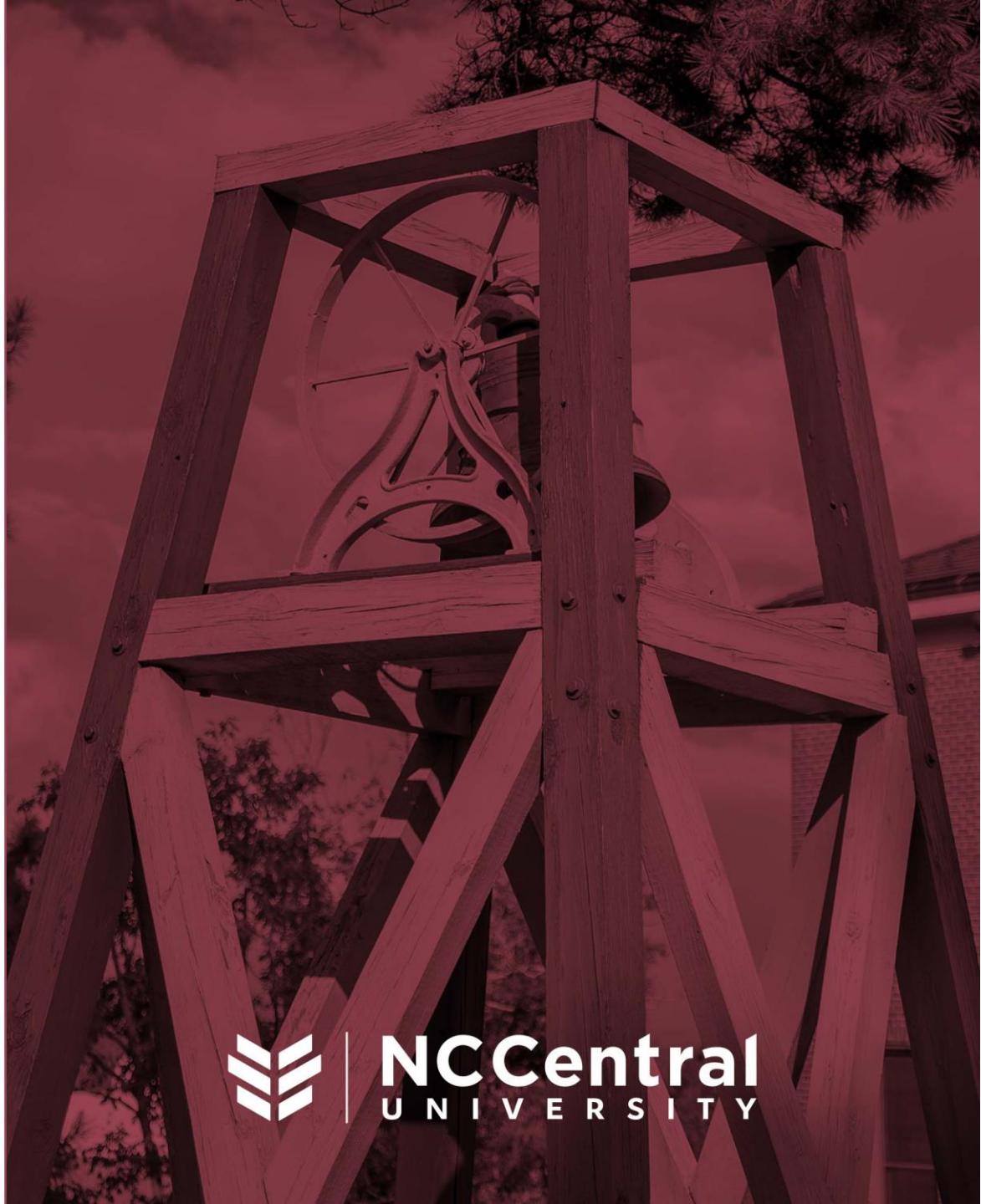
Fundamental: Recognize difference between clinical equipoise and therapeutic misconception

Skilled: Explain rationale and demonstrate how these concepts impact patient understanding

Setting and Evaluating Objectives

We focus on how students learn **BEST!**

- Students come with prior knowledge and life experiences
- Create opportunities for students to display personal strengths
 - **8 Intelligences** (linguistic, logical-mathematical, spatial, bodily-kinesthetic, musical, interpersonal, intrapersonal, naturalist)
 - A variety of assessments improve outcome quality (e.g., video presentation vs. written essay/poem)



NCCentral
UNIVERSITY

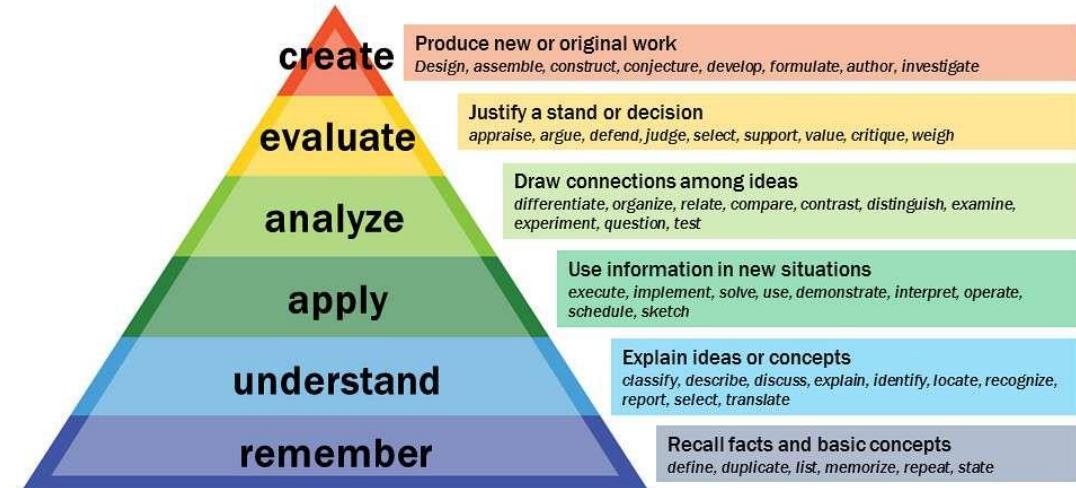
Using A Trusted Educational Framework

The Bloom's Taxonomy

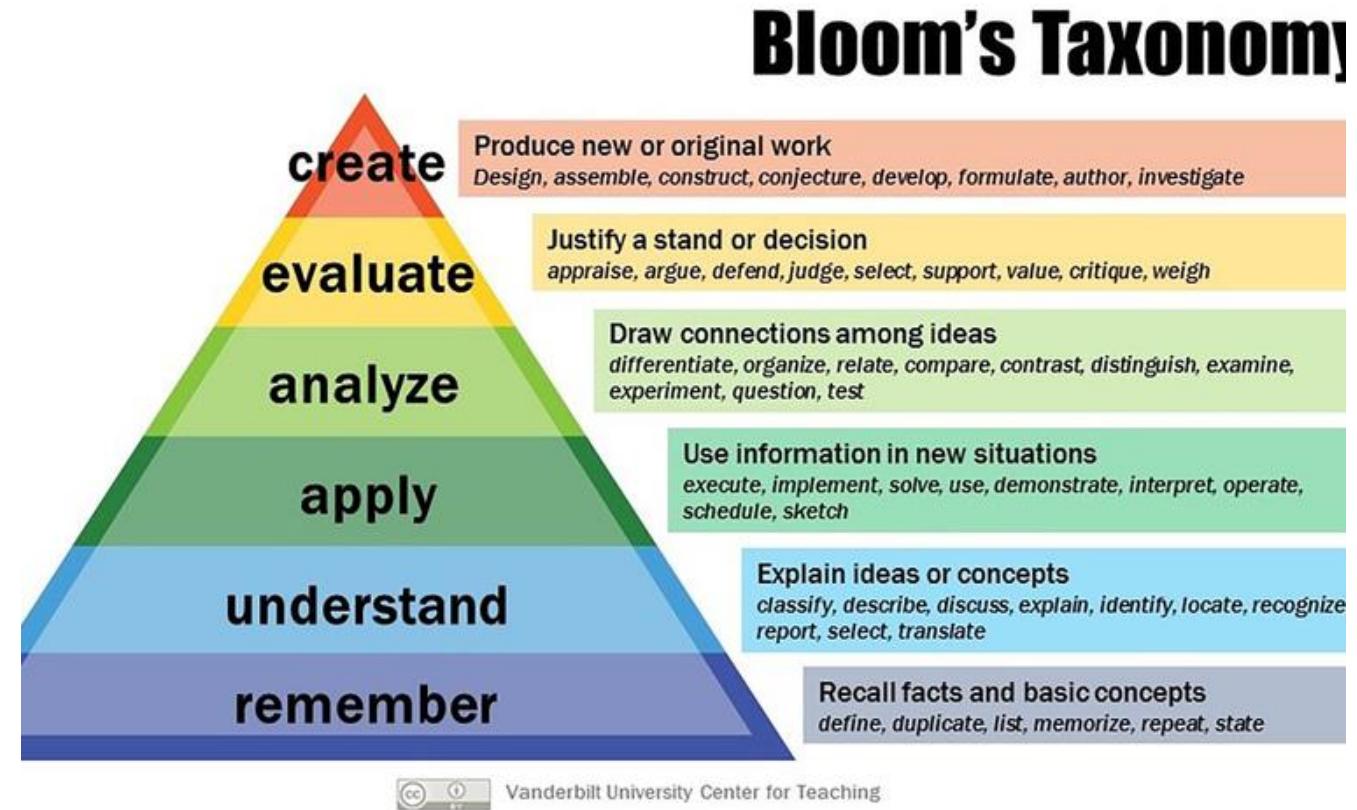
Tiered framework for developing learning objectives

Higher-order learning objectives and assessment to evaluate knowledge, as students develop

Bloom's Taxonomy



Vanderbilt University Center for Teaching



Aligning Competencies with Learning Objectives

Strategically aligning the fundamental and skilled level competencies with Bloom's Taxonomy

Internship Course Details

- Students enroll in the CRSB 4000 course for academic credit (12 credits)
- 15 weeks
- Unpaid
- Part-time (minimum of 12 hours/week and max. 30 hours/week)
- Can be on-site, fully remote, or hybrid
- Students are matched based on interests and availability
- Requires background check, drug screen, interview
- NCCU provides stipend and liability insurance for student





Learning Objectives for Interns

- **APPLY** Good Clinical Practices in the conduct of clinical research
- **[Understand]** Execute the role/responsibility of an entry-level clinical research professional within the clinical research team
- **APPLY** professionalism and interpersonal skills to ensure success in clinical and scientific workplaces
- **[ANALYZE]** Demonstrate qualitative or quantitative data collection and analysis research skills
- **[EVALUATE]** Apply literature review skills to develop and share new knowledge in clinical and scientific research workplace
- **[CREATE]** Execute well-researched presentations with confidence



Examples of Internship Activities

- Creating newsletters, social media posts, educational materials for research studies
- Conducting literature reviews and summaries on a specific research topic
- Assist with document preparation, review, and IRB/IEB submissions
- Attend meetings and take meeting notes
- Observe/practice patient recruitment and follow up data collection
- Building databases (e.g., RedCap)
- Data management and analysis

Community Engagement Objectives

- Participate in community outreach to improve education on clinical research/clinical trial participation in underrepresented communities
- Utilizing RCMI infrastructure to support community engagement activities (e.g., food, give-aways, community connections, etc.)
- Assist with community outreach initiatives, provide clinical research education, Q/A, mobile unit tour, and providing free health assessments



Evaluating Knowledge

- **APPLY** Good Clinical Practices in the conduct of clinical research 
- **UNDERSTAND** and describe the roles of various clinical research professionals within the clinical research team 
- **APPLY** professionalism and interpersonal skills to ensure success in clinical and scientific workplaces 
- **[ANALYZE]** Build skillsets in quantitative research 
- **[EVALUATE]** Apply literature review skills to develop and share new knowledge in clinical and scientific research workplace 
- **[CREATE]** Execute well-researched presentations with confidence 

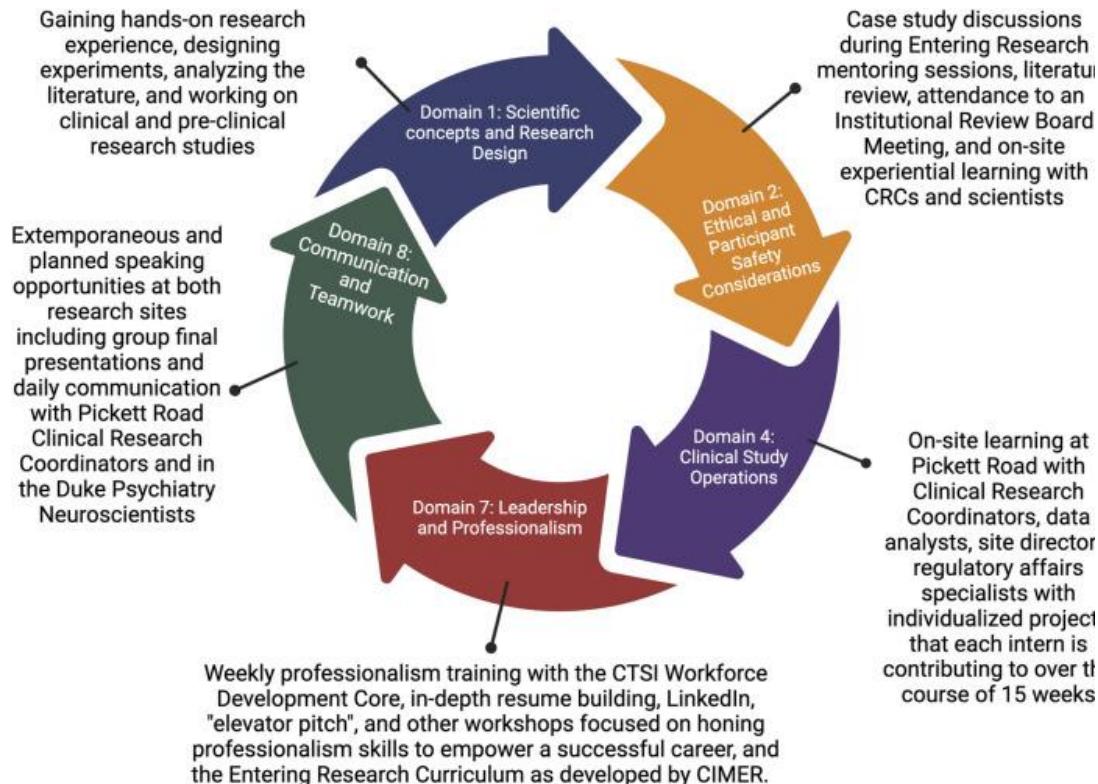
- Assessing adherence to study protocol and regulations via preceptor feedback

- Assessing journal and discussion board entries

- Assessing dress code and attendance policy adherence; verbal and written communication adherence

- Assess data collection and interpretation skills via visual presentation

Publications



› [Front Pharmacol.](#) 2023 Dec 6:14:1294535. doi: 10.3389/fphar.2023.1294535. eCollection 2023.

A novel cross-institutional college internship program to train future diverse leaders in clinical research with data-driven approaches to assess impact

Julia Derk [1](#) [2](#) [3](#), Kafui Dzirasa [1](#) [2](#) [3](#) [4](#), Tracie Locklear [2](#) [5](#)

Next Steps: Assessing Student Feedback

- 9 students have gone through the internship to date
- IRB protocol in place to collect pre and post internship feedback
 - Self-efficacy
 - Feelings of belonging
 - Access to research opportunities
 - Mentor-Mentee relationship
 - Future education and career goals





Where Purpose Takes Flight

For more information please contact:

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Building for the Future:

Designing an M.S. Program in Clinical Data Science using JTF Competencies



Rick Ittenbach, PhD
Clinical Data Science Program, Director
Division of Biostatistics and Epidemiology, Professor
Cincinnati Children's Hospital and
University of Cincinnati College of Medicine

Joint Task Force for Clinical Trial Competency
Biannual Global Meeting
December 10, 2025 (virtual)

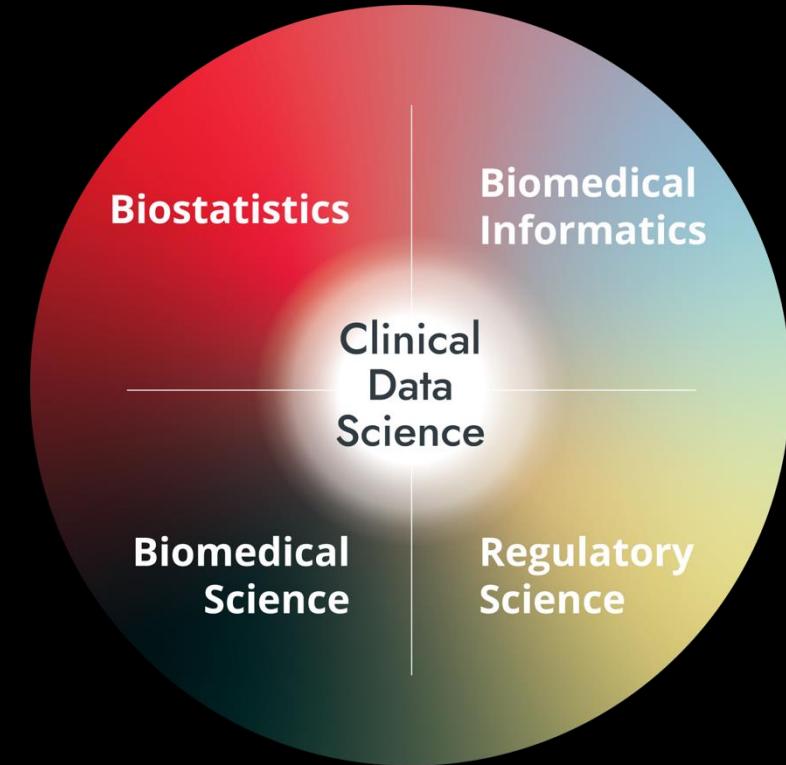


Purpose

To provide a graduate-level curriculum in clinical data science, devoted to the measurement, acquisition, care, treatment, analysis, and inferencing of clinical research data

Intended outcomes

- Prepare students for work in academic, industry, and government research settings
- Provide a unifying knowledge base for the profession



First Principles

- Clinical Data Management/Science was a job class mandated by Congress ¹⁻³
- Born and nurtured in industry
- Field has advanced but the education and training have not ⁴
- Content reflective of underlying knowledge base
 - Complex disciplines = f (complex, often hybridized skill sets)
 - Translational science are more hybridized than ever before
 - Operational and regulatory constraints
- Nontransparent and diffuse labor market wrt educational programs
- Dedicated, structured learning model is crucial for scientific learning today

Rationale

How are CDM/S' prepared for such an important role? ⁴

- No formal educational programs in *Clinical* Data Science
- Rebranded statistics/computer science programs
- Employer-based training programs
- Professional short courses (e.g., JSM, AMIA, DIA, SCDM, SOCRA)
- Online learning platforms (e.g., Coursera, DataCamp, edX, Udemy)
- Generic clinical research programs

Population Profile (as of July 29, 2025)⁵

- Clinical Data Scientist = Clinical Data Manager (USDoL 15-2051.02)
- Employment : 202,900 professionals today (growth rate of 9% agr 2023-2033)
- Median U.S. salary : \$112,600 (TN \$104,790; NJ \$130,570)
- Education : 85% BA/BS, 5% AS, 10% other
- Spec Vocational Prep : 7 to 8 (extensive experience, 2 to 10 years)
- Worldwide need ⁶⁻⁹

Data Scientist Professional Skill Areas

Clinical Data Science Courses: University of Cincinnati

Scientific Understanding	Articulate in sufficient detail, in oral as well as written forms, the sequence of steps in a clinical research study as they relate to the scientific method, from initial study design and setup through database lock and closeout.
Knowledge and Management of Research Data	Design, monitor, and manage the flow of data through the lifecycle of a clinical research study using multiple data types.
Regulatory Science	Demonstrate understanding of and familiarity with key regulatory guidelines needed to ensure that clinical research complies with all local and federal policies, laws, and regulations.
Leadership	Demonstrate essential leadership skills needed for practice as a clinical data scientist in a team science setting.
Professional Communication	Present project work, oral as well as written, in a professional and scientifically rigorous manner.

5 Thematic Areas (Core Competencies)

- Premise students' learning on science and the scientific method
- Focus on data operations within the science of biomedical research
- Address contemporary needs within clinical research today:
 - regulatory science
 - leadership fundamentals
 - professional communication

National Center for Education Statistics Classification of Instructional Programs

Data Science, General, 30.7001

... the interdisciplinary perspectives of applied statistics, computer science, data storage, data representation, data modelling. Includes programming, data management . . . information retrieval, mathematical modeling, . . . , visual analytics

Data Science, Other, 30.7099

any program not listed above s.a. data science, analytics, health data science, biostatistics

Source: <https://nces.ed.gov/ipeds/cipcode/cipdetail.aspx?y=56&cipid=92953>



Curriculum and Schedule

Proposed Clinical Data Science Program		Course Number	12m Program			24m Program					
Course Title			Fall	Spring	Sum	Fall 1	Spr 1	Sum 1	Fall 2	Spr 2	Sum 2
Core Courses											
Clinical Data Science I: Overview ^a		CDS 6010									
Clinical Data Science II: Roles & Responsibilities ^a		CDS 6020									
Clinical Data Science III: Design & Implementation ^a		CDS 6030									
Clinical Data Science IV: Practicum (6 hr) ^b		CDS 6050									
Research Courses											
Biostatistics in Clinical Data Science ^a		CDS 7000									
Introduction to Medical Informatics ^a		CS, BMIN 7053									
Introduction to Biomedical Science ^a		CDS 7020									
Clinical Research Regulatory Overview ^b or Global Regulatory Drugs/Devices ^c		BE 7036 PHDD 8010									
Clinical Research Ethics ^a		PHIL 6050									
Elective Course(s) (course options listed below)											
Total Credit Hours			12	15	6	6	6	6	3	6	6

Note. ^a on ground, in person; ^b online synchronous; ^c online asynchronous;  recommended placement in the program;  when electives are offered.

Methodology

Procedures

- 1) Theoretical framework
- 2) Ordered sequence of core courses (knowledge base)
- 3) Required research courses
- 4) Listing of electives
- 5) Pervasive skills and evaluation plan

Quality Assurance

Phase I : Mapping of course content to professional core competencies ¹⁰⁻¹³

Phase II : Course syllabi shared with (a) local experts, (b) regional/ national experts, and then (c) international advisory board

Methodology (cont'd)

Joint Task Force for Clinical Trial Competency

Draft Date: 28 Oct 25

CDS 6010	CDS 6020	CDS 6030	CDS 6050	BE 7036	PHDD 8010	CDS 7000	CDS 7020	CS 7053	PHIL 6050
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Scientific Concepts and Research Design (Domain 1)

Apply principles of biomedical science to investigational product discovery and development and health related behavioral interventions. (1.1)	w 1	w1	w1	w2	w2			w1	
Identify scientific questions that are potentially testable clinical research hypotheses. (1.2)		w 2		w2	w2			w2-4,6,7	
Identify the elements and explain the principles and processes of designing a clinical study. (1.3)		w 11		w2	W2	w2		w 13	
Maintain awareness of new technologies, methodologies and techniques which enhance the conduct, safety and validity of the clinical study. (1.4)	w 12	w6	w8,13		w 5,9,13	w10,12	w6,7,13,14	w14,15	w1,3,8-14 w11
Critically analyze clinical study results. (1.5)	w 11								

Data Management and Informatics (Domain 6)

Describe the role and importance of statistics and informatics in clinical studies. (6.1)			w4		w1		w1
Describe the origin, flow, and management of data through a clinical study. (6.2)	w 5,6	w4,5	w15	w4	w5,9,15	w2,3	
Describe the best practices and resources required for standardizing data a collection, capture, management, analysis, and reporting. (6.3)	w 10	w2,3		w4	w5,9		
Describe, develop, and implement processes for data quality assurance. (6.4)		w7			w5		

Methodology (cont'd)

Mapping of ASA DSP Skills Areas to CDS Courses

Draft Date: 30 Jul 25

Data Privacy and Stewardship

Ensuring protection of personal and sensitive data
Managing loss of sensitive data
Data stewardship and standards

Core Courses				Research Courses				
CDS 6010	CDS 6020	CDS 6030	CDS 6050	BE 7036	CDS 7000	CDS 7020	CS 7053	PHIL 6050

w10
w 6, 12-13
w10, 12
w6
w8
w2,3,8 w11
w7

Definition, Acquisition, Engineering, Architecture, Storage and Curation

Data collection and management
Data engineering
Deployment

w2-8 w2-4
w7-8 w7 w8 w4
w12-14
w4 w9-10
w2-4
w5

Problem Definition and Communication with Stakeholders

Problem definition
Relationship management

w15
w15
w1
w8
w2
w16
w15-16 w15

Problem Solving, Analysis, Statistical Modeling, Visualization

Identifying and applying technical solutions and project management
Data preparation and feature modeling
Data analysis and modeling building

w12
w10-11 w3-4
w9 w13-14
w2-4
w9-11
w12-14
w6,8,9

Evaluation and Reflection

Project evaluation
Ethical behavior
Sustainability and best practices
Reflective practice and ongoing development

w9
w1
w15
w15
w8
w2
post prac
w1
w5-6
w7 w1-12

Note . w = week of the semester the course is taught.

Data Scientist Professional Skill Areas

Executive Education: University of Cincinnati

Day 1	Day 2	Day 3	Day 4	Day 5
		Breakfast		
Opening Session	News and Notes	News and Notes	News and Notes	News and Notes
Clinical Data Science I: Overview*	Clinical Data Science II: Roles & Responsibilities*	Clinical Data Science III: Design & Implementation*	Clinical Data Science IV: Field Placements	Good Clinical Practice Good Clinical Data Management Practices
Challenging Case Study	Critical Thinking	Challenging Case Study	Communication	Challenging Case Study
		Lunch		
Biomedical Informatics	Biostatistics	Biomedical Science	Regulatory Science	Clinical Research Ethics
Leadership	Challenging Case Study	Team Science	Challenging Case Study	Closing Session
Class Dinner with Invited Speaker	Dinner on Own	Class Dinner with Invited Speaker	Class Reception and Dinner in Community	

Note. * Denotes core content.

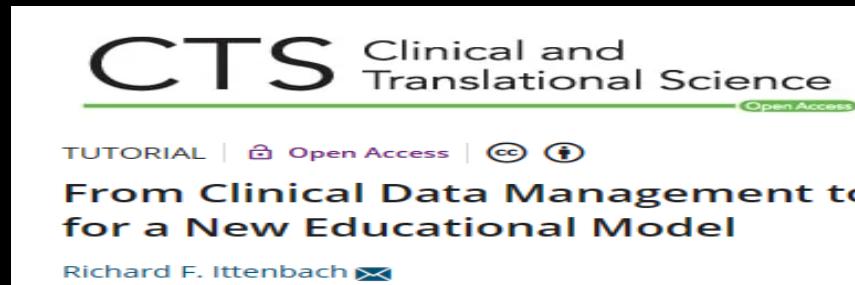
Source: Ittenbach et al. *J Clin & Trans Sci*, in press



Clinical Data Science Curriculum Key Attributes

- Provides students with a toolbox of skills and context for practice
- Coursework defines the knowledge base for the new discipline
 - Identifies it as a technical, biomedical specialty
 - Draws from but does not duplicate foundational knowledge
- Formal sanctioning of the profession among academic medical centers
- Built on established principles of educational theory and practice
- Content mapped to core competencies of professional societies
- Clinical research ethics (reqd) project mgmnt (elective) elevate the program
- Required practicum at leading research organizations

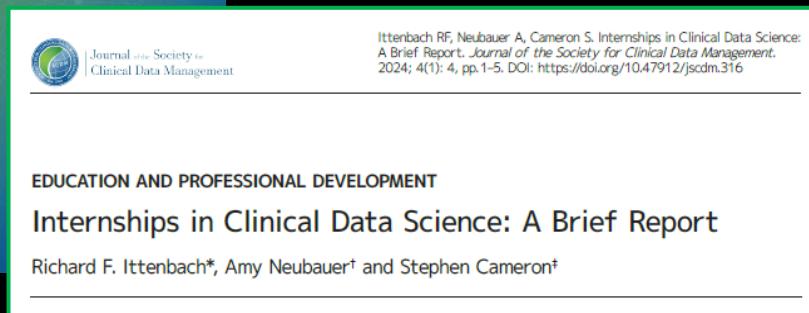
Further Reading



Source: Ittenbach, R. 2023. *Clinical & Transl Sci*, 16 (8), 1340-1351

4

1351



14

Empowering professionals: An intensive short course on fundamentals of clinical data science

Richard F. Ittenbach¹ , Brian McCourt²  and Maurizio Macaluso¹

¹Division of Biostatistics and Epidemiology, Cincinnati Children's Hospital, University of Cincinnati College of Medicine, Cincinnati, OH, USA and ²Duke Clinical Research Institute, Duke University, Durham, NC, USA

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Thank you

Questions/Correspondence:
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11 DECEMBER 2025



PROFESSIONAL DEVELOPMENT OF THE CLINICAL RESEARCH WORKFORCE IN NEW ZEALAND



A Joint Task Force-aligned National Workforce Study in a Reformed Health System

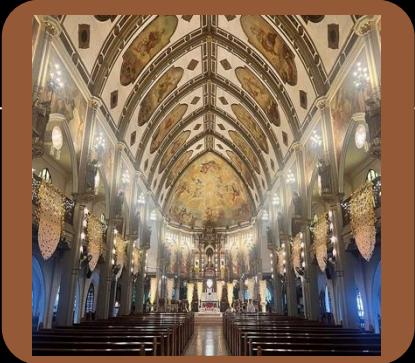
Raulle Sol Cruz

Research Manager
Doctoral Candidate

Academic and Professional Journey



Business Administration and Management



Bachelor of Science in Nursing



ICU Nurse – Philippines
Master of Arts in Nursing



ICU Nurse - New Zealand



Flight Nurse
Patient-at-Risk Nurse
Research Nurse



Project Manager
ICU Clinical Trials



ICU Research Manager



Research Manager - CCHV
Professional Doctorate in Health



The Aotearoa New Zealand Context

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National Public Health System



High Quality, Globally Aligned Standards



Diverse Population and Research
Strengths



A Strong Cultural Lens: Māori Values in Research

48





New Zealand and Clinical Trials

~ 4,993,923
NZ population



European ~68%
Maori ~17.8
Asian ~17.3
Pasifika ~8.9

2,485
clinical trials



> 1.6 million participants

Top 5 globally



(Population ≥ 1 million) for registered
interventional clinical trials per million
population, 2009–2022

\$150 million per year



Economic contribution of clinical trials of new
medicines, 2013-2018



NZ Health Strategy

- 1 Voice at the heart of the system:** Recognising and responding to the voices of our people and communities throughout the health system, so people have greater control over the design of services and decisions made about their care.
- 2 Flexible, appropriate care:** Developing services that are focused on preventing illness and delivering care closer to home, and support access for the most under-served communities.
- 3 Valuing our health workforce:** Recognising our health workforce as our most valuable asset and key to achieving transformative change. Supporting the health workforce to develop the diverse, skilled and confident workers of the future.
- 4 A learning culture:** Creating a culture of continuous learning and improvement that supports high quality, innovation, research and evaluation.
- 5 A resilient and sustainable system:** Ensuring preparedness for future shocks and the best use of resources to manage demand for health services and affordability of the system over the long-term.
- 6 Partnerships for health and wellbeing:** Working with other sectors and across government to partner on actions that address the drivers of health and wellbeing and support healthy communities and environments.



Clinical Trials Workforce: What we know and the gaps we must address



Complexity is rising faster than capacity



Growing activity, but a fragile and uneven workforce

Burnout and turnover are now universal pain points

No national pathway for training, roles, or progression



The actual size, skills mix, and PD needs of our workforce

How existing PD activities influence job satisfaction and retention

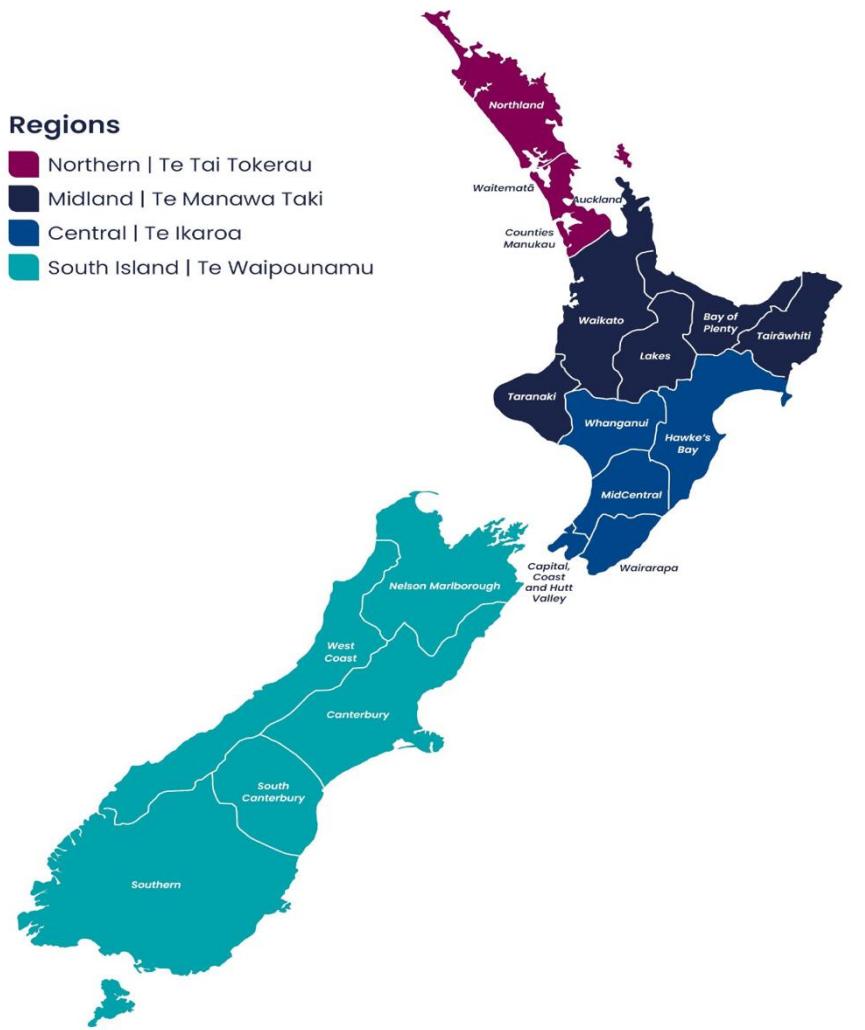


Research Question

What are the professional development needs of Clinical Research Coordinators (CRCs) conducting clinical trials in NZ public hospitals and how do the existing professional development activities impact job satisfaction and retention?



Why this matters and why now?



* 01

New Zealand's health system has undergone a major structural reform

* 02

Growing Trial Complexity Requires a Skilled, Supported Workforce

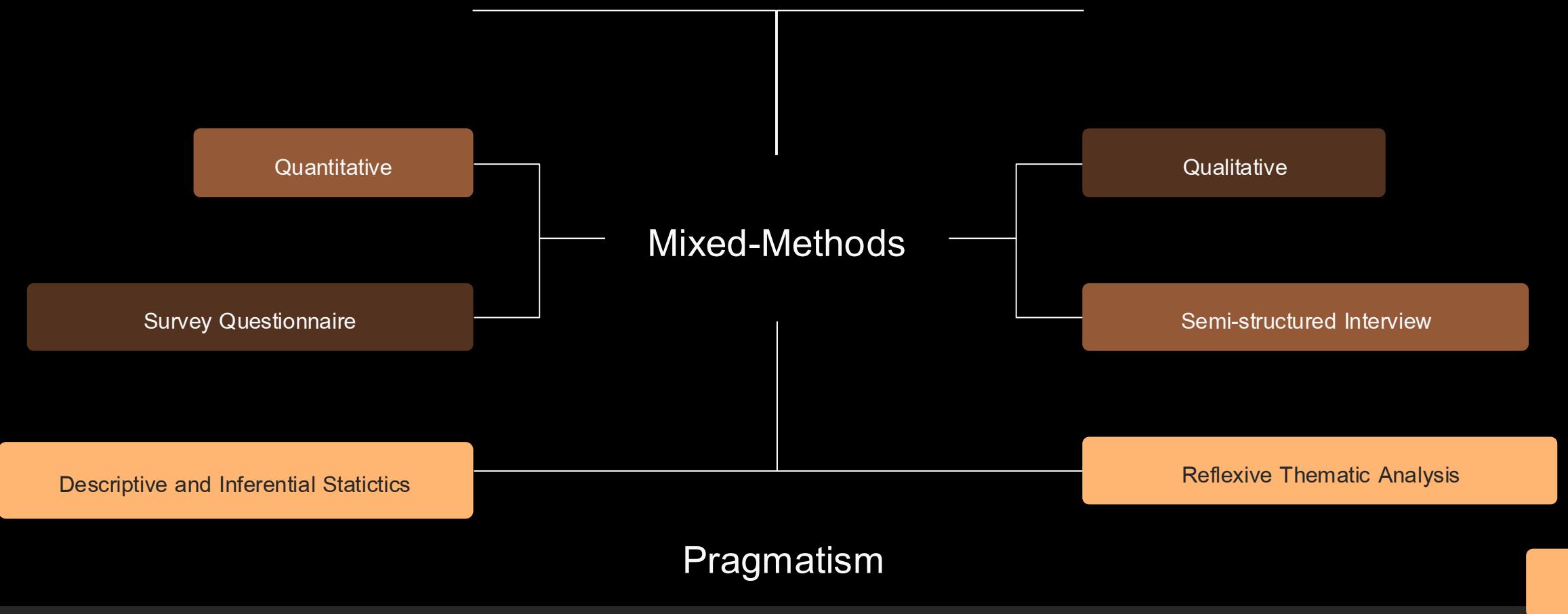
* 03

New Zealand lacks a national workforce baseline limiting planning, benchmarking, and innovation

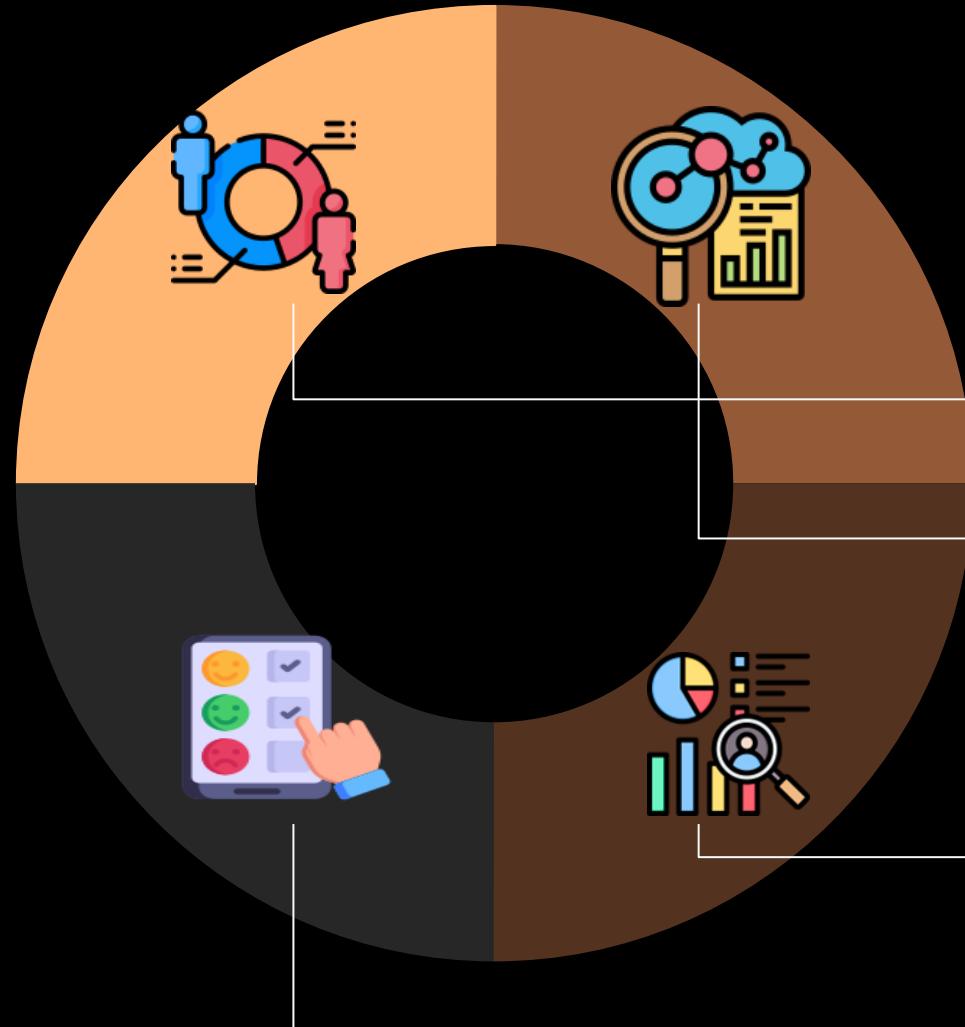


Research Design - Overview

Explanatory Sequential Design



Quantitative stage



Qualitative Stage

Nuanced understanding of Professional Development (PD) experiences

Contextual influences on competency evolution

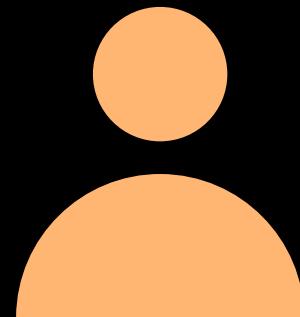
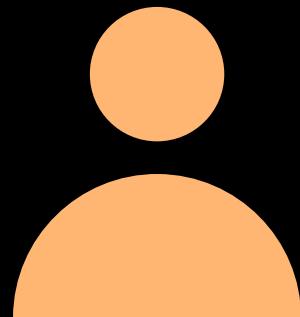
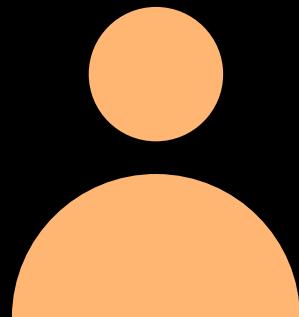
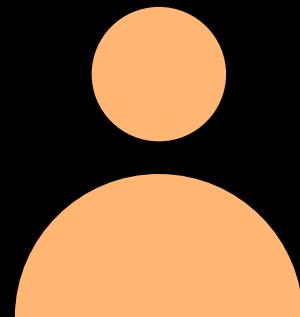
Cultural and organisational enablers/barriers

Perceived PD needs

Gaps between current PD provision and what CRCs say they need

How PD access, or lack of it, affects job satisfaction

Whether and how PD influences intentions to remain in or leave the role



What we expect to learn

Impact on Job Satisfaction and Retention

Sustain the Workforce

How CRCs Access and Experience PD in Practice

Understand Practice

Gaps Between Current PD Provision and CRC Expectations

Reveal Gaps

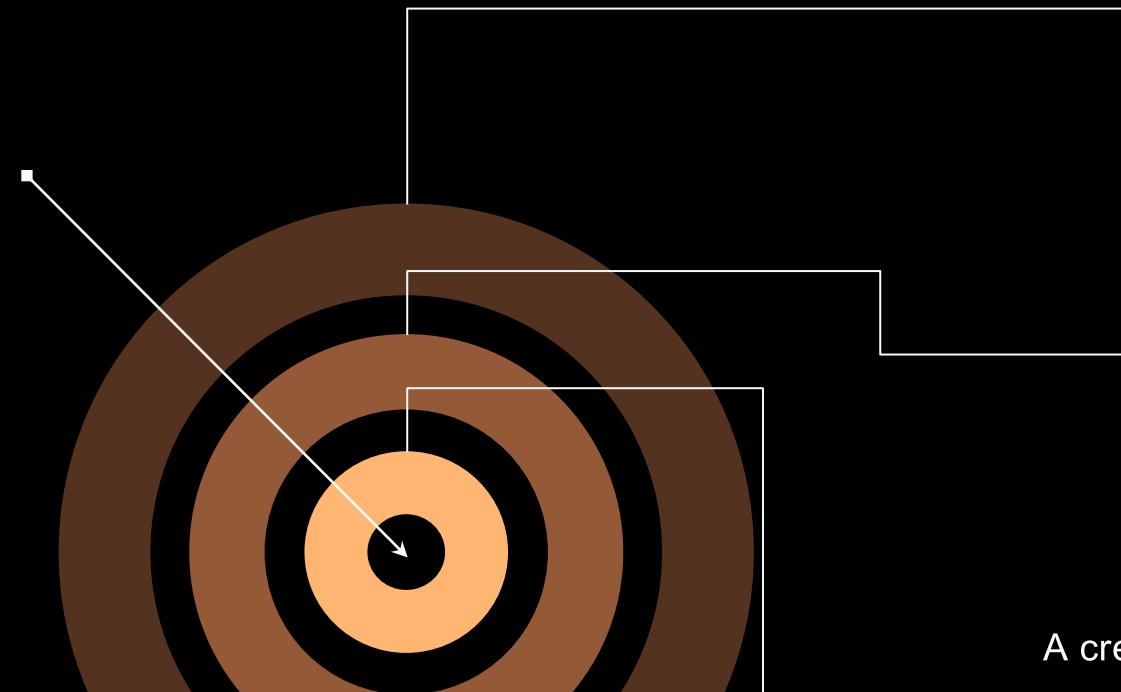
A National Picture of CRC Professional Development Needs

Identify needs



Towards a National Professional Development Framework

Standardised national onboarding



A JTF-aligned competency assessment tool

A credentialing-light professional recognition pathway



Alignment with Joint Task Force Core Competency Framework



Strengthening the Clinical Research Workforce in New Zealand

JTF Core Competency Framework

- Conceptual base
- Global benchmark

Training Needs Analysis (JTF-Aligned)

- Measures capability
- Identifies gaps

Existing PD (Health NZ & Praxis Australia)

- Underpinned by **JTF**
- NZ context

National Professional Development Framework



<https://mrctcenter.org/clinical-trialcompetency/framework/domains/>



“Capability is built one person at a time but transformation happens when we build it together.”

In Aotearoa New Zealand, we're building a movement that honours culture, grows capability, and ensures everyone has equitable access to world-class research.



Ngā mihi nui – Thank You!

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Advancing Professional Standards and Recognition for Australian Clinical Trials Professionals

Dr Tim Boyle MChMPP
CEO, ARCS Australia



About ARCS Australia

ARCS Australia Ltd is the national peak body representing life sciences professionals who are advancing innovation in healthcare. For over 40 years, ARCS has supported the sector through professional development, communities of practice, and targeted advocacy. Our members are leaders in shaping the future of medical technology, pharmaceuticals, and healthcare delivery.



Why Professionalism Matters



Identifying the Gap – The Fragmented Workforce Landscape



A photograph of two women in a clinical or laboratory setting. One woman is in the foreground, smiling, and the other is in the background. The background is slightly blurred.

GROW

– Skills for Clinical Research Associates

Program by ARCS Australia

Register at www.arcs.com.au

The ARCS–REDI Grow Program

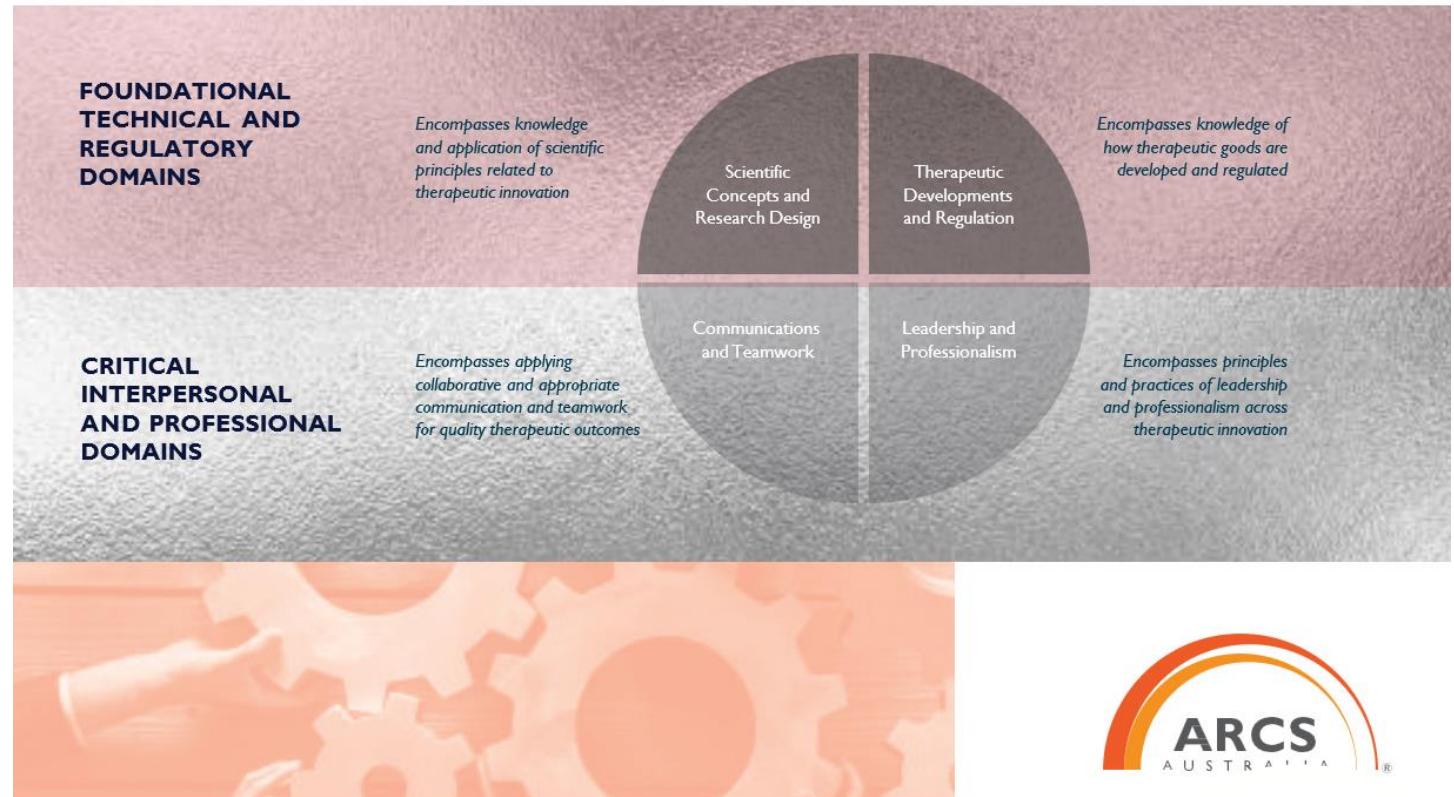


Global Foundations – What We Could Build On

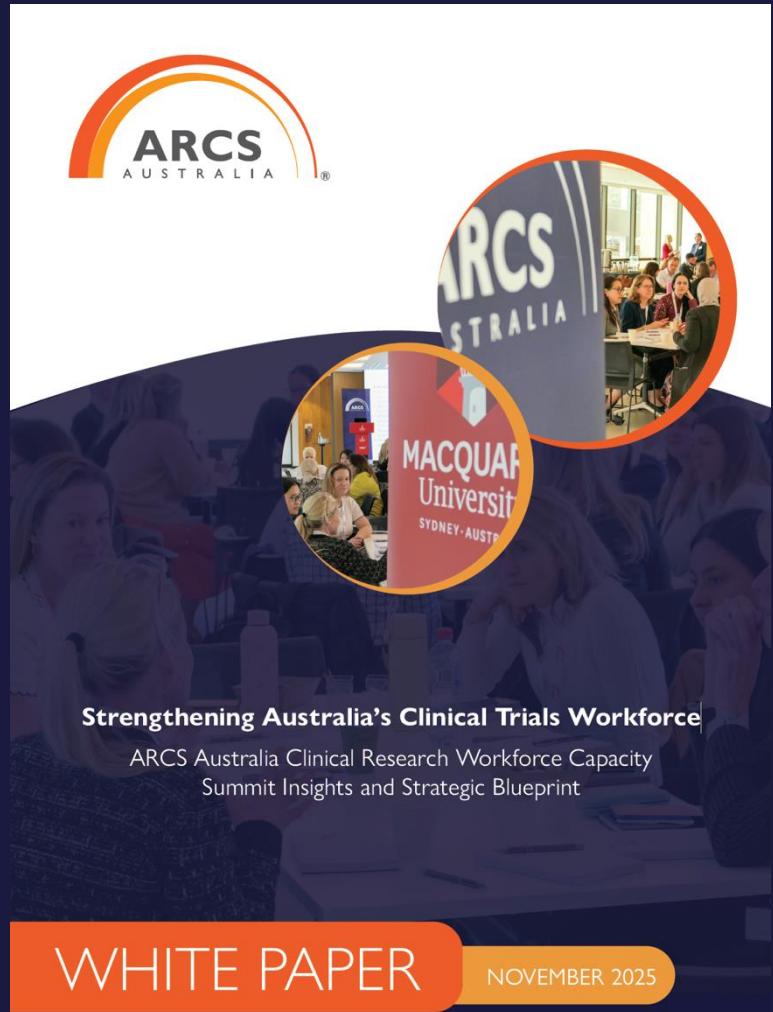


From Learning to Leadership

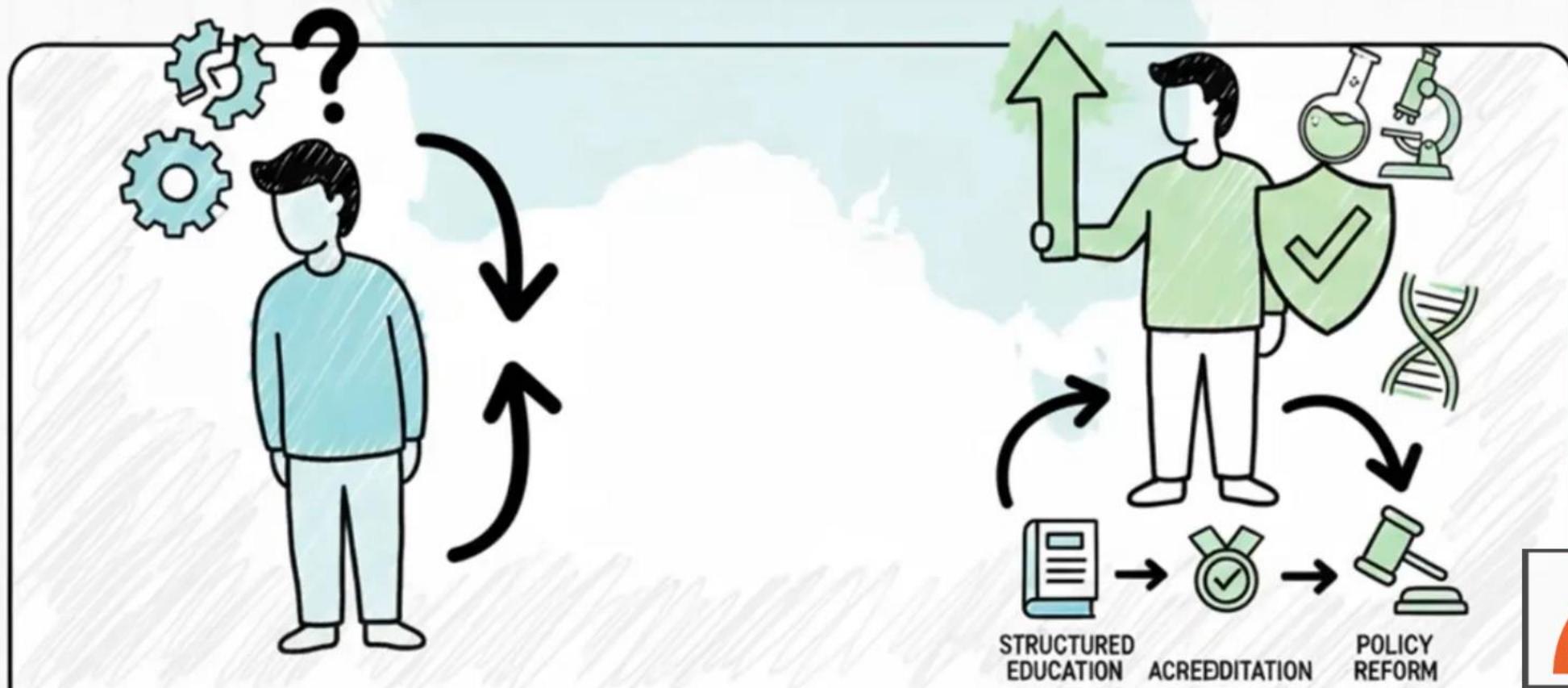
CORE COMPETENCY FRAMEWORK for the Medtech and Pharmaceutical Sector



Strengthening Australia's Clinical Trials Workforce



Strengthening Australia's Clinical Trial Workforce



Toward National Professional Recognition



Global Alignment and International Collaboration

GLOBAL
CLINICAL
RESEARCH
WORKFORCE



Thank You!

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Discussion

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Faculty Director, MRCT Center

Co-Chair, JTF

Stephen Sonstein, PhD

Co-Chair, JTF

Next JTF Biannual Global Meeting



Monday, 15 June 2026, 9:00-11:00 AM EDT



Biannual Global Meeting

June 15, 2026

9:00 AM - 11:00 AM ET





Thank you!

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